Performance Challenge and Support

Children and Supporting Families Department

Period: July - September 2026

Exceptions

Purpose: Report on any data or exceptions in performance that are a matter of concern or pride.

Initial Child Protection Conferences on time

35%

Percentage of assessments completed on time

53%

The percentage of children re-referred within 12 months of de-registration

13% (cumulative)

Number of Derwen assessments completed
6 (Q2)

Initial Child Protection Conferences held on time
- 43 conferences
- 15 held following a strategy discussion (Section 47 enquiry)

Percentage of assessments completed on time
- Backlog of cases
- Staffing pressures
- Vacancies
- Sickness absence and leave during the summer period

Percentage of children re-registered within 12 months of de-registration
- The re-registration percentage relates to three families. In two of these cases, the children were placed back on the Child Protection Register due to new concerns that were not part of the original Child Protection Plan.

Number of Derwen assessments completed
- Workload and staffing shortages

Youth Justice Service

Purpose: I want to be safe and happy throughout my life without offending

Number of First Time Entrants	Re-offending Rate	Custody Rate	Number of Caseload
12	25%	2 (1 x recall)	136 Females 40 (29%)

Performance overview:

Full-time Equivalent (FTE) 17-12 (-29%). Re-offending 27.5% - 25% (8, 2, 8, 1.00). Workload 115-136 (an increase of 18%). Females 23%-29% (Only 3 on court orders)

What works?

The Youth Justice Partnership continues to work well on all levels; within the service, there is a collaborative attitude towards providing support for children, families and the community. There is robust joint work with our partners in the local authorities (Children Services and Education), North Wales Police and the Office of the Police and Crime Commissioner (OPCC). Our Strategic Management Board is effective and knowledgeable and receives support from the Youth Justice Board (YJB). Our Youth Justice Plan was completed and submitted for 2026-27 in June, and in September 2026, we received very positive feedback from the YJB; our Plan is informed and shows a clear vision. Our new Regional Policy to Resolve Matters Outside the Court proves to be a success, with a significant improvement in performance and consistency when providing the service; the number of those who come into contact with the system for the first time is at its lowest level since the measure started, and the re-offending rate is 25%. We have also benefited from recruiting new additional staff for 'Be Di'r Sgôr' and 'Tîm Emrallt' following successful applications for new funding streams. We are continuing to benefit from a team of experienced, stable and committed staff.

Leader: Stephen Wood

Barriers and Risks

The Youth Justice Sector in England and Wales is experiencing a significant change, there are many amendments and Policy changes under the Government's guidance:

- The UK Government's White Paper; Reducing Crimes, Changing Young Lives, Youth Justice White Paper April 2026, a broad amendment of Youth Justice practice in England and Wales. This will include a new role for the Youth Justice Board. (An unknown change).

- A new policy and practice on Knife Crime Possessions, an increasing demand in workload for the Youth Justice Service and the Police. A new practice is being developed/reviewed, and it will be included in the amended version of the RooCR Policy.

- The UK and Welsh Governments are currently in discussions regarding Devolving the Youth Justice Service in Wales with initial steps to transfer some funding responsibilities to the Welsh Government in 2027-28. (Financial weaknesses)

- We are continuing to experience high levels of youth violence in the area, this is a National issue. We are working with our colleagues in the Youth Justice Service, Regional Youth Justice Services, and the YEF to analyse and develop interventions. (Performance pressures)

- The service remains without Speech and Language provision. (Provision gap)

Overall, there are significant pressures in terms of change and financial uncertainty.

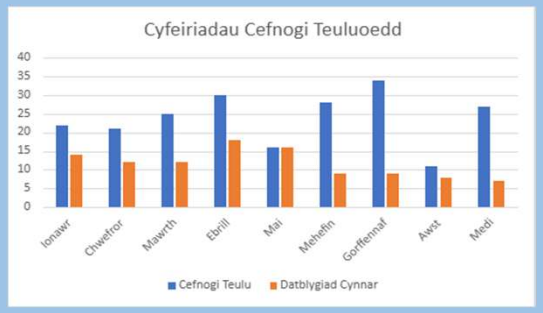
We have two boys from Gwynedd who are currently in a young offenders institute, one is the subject of a new sentence from 26 August, and the second has been called back to custody following a failure to comply with licence conditions.

Gwynedd Family Service

Purpose: - Helping me and my family to thrive

Number of children who receive their Flying Start, Childcare for 2 year-olds or the Children Care Offer claim:

1804





Performance overview

Developments

Small Capital Grants - 77 grant applications have been received by childcare providers. An application to the Government for an additional £310,000 has been approved, to ensure that all applications that have been approved by the panel can be funded. Ysgol Ein Harglwyddes Childcare has moved to the new building in September following a capital investment from the Government.

Scheme to extend Childcare for two-year-olds funded by the Welsh Government - open from 8 October with a new online system for parent applications being developed jointly with the IT Department. Confirmation to extend the Flying Start Scheme fully to LSOA North and South Pwllheli.

Following the success of the Mam, Dad a Magu podcast, the Unit has started to film the second series under a new title.

6 CIW/Estyn inspections were published, and from 32 indicators, very encouraging results were received with 9 of an 'excellent' standard, 21 of a 'good' standard and 2 as 'sufficient'. (See above)

Activity sessions over the summer have been very successful - 568 children aged 0-16 and 293 families have attended 16 Fun Sessions for families across Gwynedd; 510 children and 252 parents have attended the Play Trailer sessions; 3 sessions to celebrate 20 years of Flying Start have been held in Blaenau Ffestiniog, Caernarfon and Maesgeirchen.

Feedback - '*Pistyll Community Council, thank you very much for bringing the Play Trailer to Llithfaen. It was great to see so many children from the village and nearby communities taking advantage of this excellent opportunity. A lot of praise was heard by parents, and many expressed their appreciation of seeing this activity being available locally.*'

Barriers

We are currently facing several barriers when trying to address the Welsh Government's plans to extend childcare - lack of clear guidance and guidelines, lack of national communication consistency, lack of locations and sufficient childcare places, lack of a workforce with appropriate qualifications, the ability to share timely information with stakeholders.

The number of referrals continues to increase, as well as the intensity of the cases and the families' level of needs, increasing the pressure that is already on the service.

Risks

Changes from 2028 in the Children and Communities Grant could pose a risk to the existing services that are being funded.

Leader: Sioned Owen



Pwllheli National Play Day

Support Services - Drws y Nant

Purpose: Supervise contact between children and their families and ensure that children are always safe.

Contact Sessions have been held

1774

Performance overview:

Working

- Have appointed 1 new member of staff recently.
- Professional staff who are eager to provide high-quality services
- Very good training opportunities and the workforce's enthusiasm to achieve more
- To develop the process of referring to a service, a new referral form has been created for the teams.

Barriers and Risks

- Need to develop the communication between teams who receive a service.
- Team under pressure due to an increase in referrals for a service
- Reliance on temporary contracts ('0 hours')

Leader: Kevin Parry

Council Plan Project / Eliminate Profit :- Small Group Homes

Performance Overview: -

Purpose: Having a safe and stable home that focuses on my needs. Being able to receive consistent care and appropriate support within my community, and maintaining connections with my family where appropriate.

- **Golygfa'r Gest, Morfa Bychan** and **Rhiwen, Deiniolen** are operational, and the individuals living there have settled in well.
- **Rhiwen, Deiniolen**: The additional work that was required to ensure compliance with the Building Regulations have been completed. There is a further investigation to be held, and the registration process with **Care Inspectorate Wales (CIW)** is progressing.
- **Bryn, Edern**: The development work is nearing completion, with the remaining elements to be completed by the end of the month. The Construction Regulations process is being completed as part of the registration requirements.
- **Gorseddfa, Cricieth**: The work has been completed and the individuals have moved in and settled in successfully. A CIW registration application has been submitted, with some further matters receiving attention as part of the process.
- **Develop an additional home**: Capital grant funding has been secured to purchase a further property. Discussions regarding potential locations have commenced and visits to suitable sites have been arranged.
- **Governing the project**: A **Strategic Group** has been established to provide leadership, supervision and a strategic direction for the home development programme.







Leader: Aled Gibbard / Shelley Williams

Council Plan Project / Eliminate Profit :- Small Group Homes

Project Progress

- Sound progress has been made when implementing the Small Group Homes programme, increasing the capacity of local residential provision for children and young people who require care.
- Many new homes are now operational, providing high-quality settings within Gwynedd and enabling more children to receive care closer to their families, schools and communities.
- Recruitment arrangements, establishing and developing the workforce have continued to support the implementation and sustainability of the new provision.
- Effective partnerships with relevant services and organisations have strengthened the ability to fulfil the care and support needs of children with complex needs.

Key Challenges

- Securing a suitable property and completing the necessary adaptation work continue to be a complex process that requires close collaboration between departments and partners.
- Meeting the regulatory needs and ensuring a Care Inspectorate Wales (CIW) registration is an essential step before new provision can be implemented.
- The need to recruit and retain a skilled and experienced workforce continues to be a significant challenge within the children's residential care sector.
- An increase in the number of children receiving care and the complexity of their needs continue to create an additional demand on the service.

Risks

- Any delay in developing, renewing or registering new homes could impact the Council's ability to respond to the demand for local settings.
- There is a risk that a lack of local capacity leads to continuous reliance on independent or out-of-county provision.
- It is important to ensure that local capacity continues to develop to reduce the possibility that children will be placed far from their families, communities and support networks.

Main Outcomes

- The new provision supports linguistic, cultural and social continuation for the children and young people of Gwynedd.
- The Council's ability to fulfil their statutory duties and provide local, sustainable and high-quality care has been strengthened.

Leader: Aled Gibbard / Shelley Williams

Council Plan Project :- Autism Plan July / September

Purpose : Promote autistic individuals and their families to thrive and to live life to their full potential.

Performance Overview:

- **The Neurodivergent Profile was implemented across services to strengthen an understanding of need and ensure timely and appropriate support.**
- **Continue to develop a neuro-positive social work practice that is trauma-informed by consulting, developing the workforce and providing specialist support.**
- **A clear increase in the confidence of professionals in identifying and responding to neurodivergent needs across services.**
- **More neuro-inclusive preventative work is being implemented by our early intervention teams.**
- **Stronger multi-agency collaboration between Education, Health and Social Care. A strategic and steering group has been established to ensure collaboration, strengthen the partnership and create clear paths for ND support.**
- **Increasing evidence of this work in Gwynedd suggests that neuro-positive, trauma-informed practice contributes to better outcomes for families by preventing situations from escalating, supporting effective restoration following periods of emergency, enabling children and families to stay together safely and reducing the need for continuous statutory intervention.**

Numbers accessing the service
156

Number of new cases receiving intervention
42

Number completing training Autism/ND
101

Barriers

- **Retaining experienced and capable staff members who specialise in the ND field. No job security after March 2027 because the RIF grant is coming to an end.**
- **An increasing demand for a ND specialist service, with a cross-section of complex needs.**
- **Transferring autistic young people between children and adult services is a significant challenge**
- **The need and requirement for specialist training across social and corporate services placed pressure on the team's capacity**

"The service is leading the transformation of awareness of autism and neurodiversity to a neuro-positive culture and practice by psycho-educational scaffolding. By strengthening confidence and professional expertise, improving an understanding of need and supporting timely intervention. The team acts as a catalyst for better outcomes for neurodivergent adults, children, young people and families."

Leader: Lucy Hemmings

Gwynedd Families First Grants Programme July - September 2026

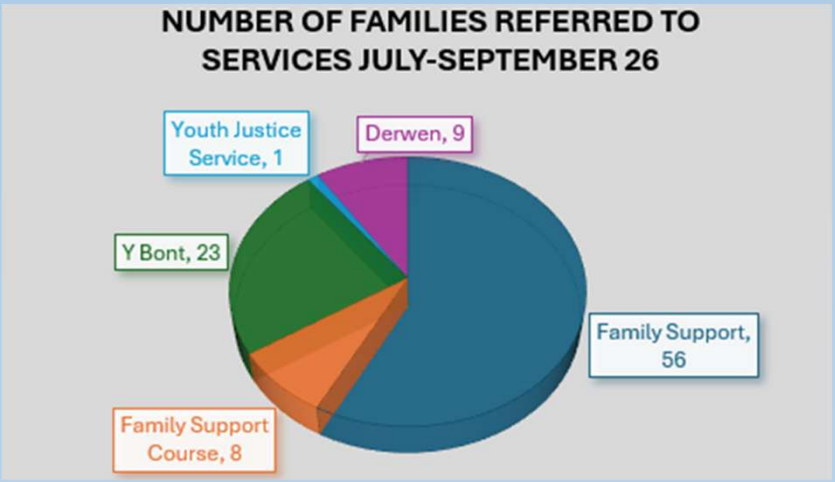
National performance measures have been established to inform people how well the programme is performing within local authorities.

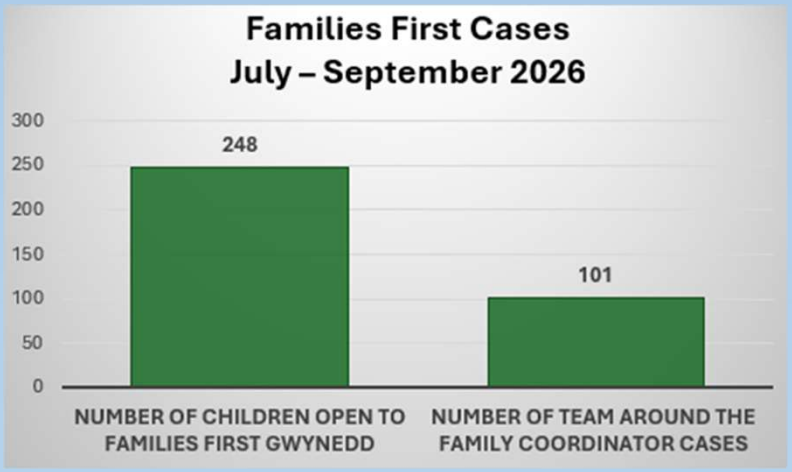
Performance Overview:

Leader - Caren Brown

Number of new referrals July - September 2026: 104

Number of Family Assessments and Plans July - September 2026:
Total number of Assessments: 46
Total Number of Family Plans: 28





Training
Staff have completed K123, Ask and Act training and Beam Notes training.

Quotes/Family Feedback:
"I can't thank you enough for helping me. Honestly. I feel as if there is a bright small light now and before that I couldn't see it at all. I thank you so much."
16/9/2026

Department's Overview - Looked After Children

Purpose: I want you to ensure me that I am kept safe, safeguarded from harm, have a stable life and have every opportunity and help to reach my potential.

Number of Looked-after Children

289 (30/09/26)

Number of Court cases

27 (30/09/26)

Percentage of Looked-after Children who have had three or more placements during the year (cumulative)

3%

Percentage of looked-after children who have returned home (out of care) during the year (cumulative)

3%

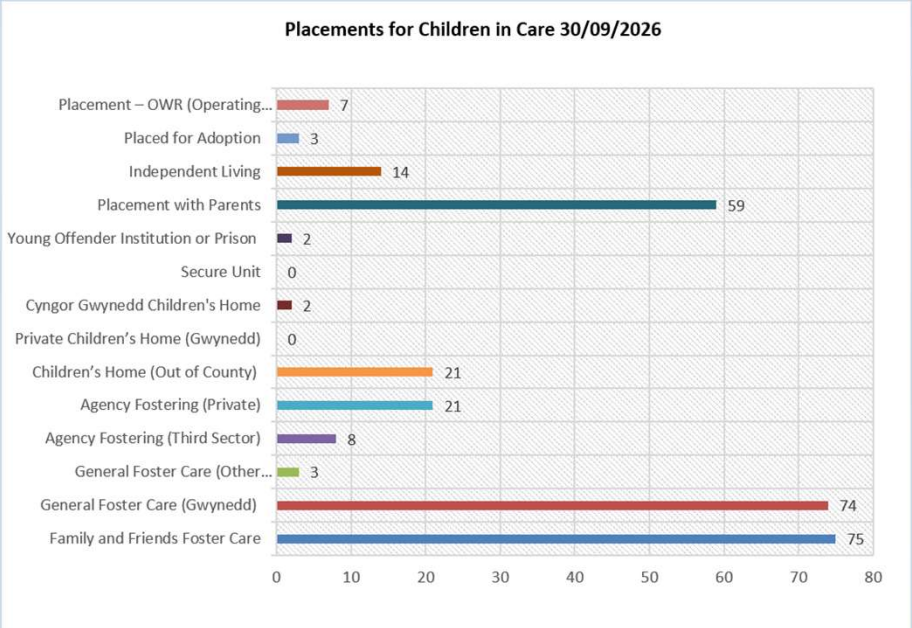
Average Workload

19

Number of children who have entered care

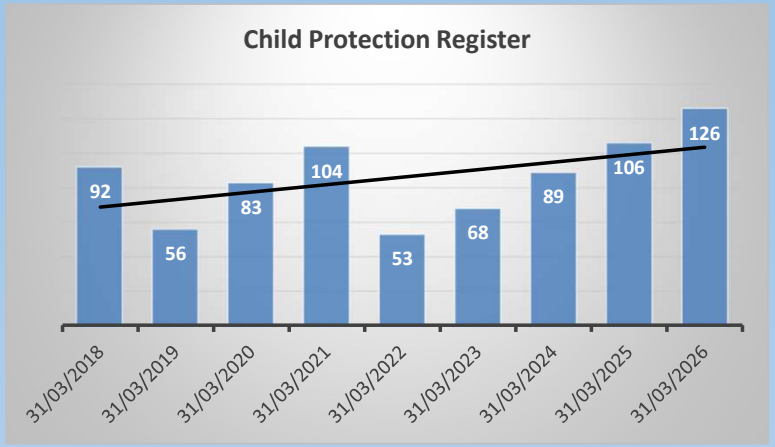
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Percentage seen on time 50%



Department's Overview - Child Protection

Percentage of children discussed in initial child protection conference registered (Cumulative)	Percentage of case conferences where the voice/views of the child (5+ years old) were heard	Number of children on the Child Protection Register	Average number of days the children had been on the child protection register
98%	**100%**	**136** (30/09/26)	**308**



What works

It can be seen from the data that the thresholds of conferences are robust and the cases submitted are suitable.

Challenges

- Several applications to be conducted on the days appointed to the areas due to the availability of North Wales Police
- Agencies tend to be reluctant when days and time change
- NWP now joined virtually due to capacity, this does not align with the accessibility and conference ethos
- Summer holidays have just been, therefore it is likely to have an impact on the figures, everyone's availability

Risks

According to a pattern, the applications are likely to increase and the number of children on the register increasing is inevitable. As these are concerning cases, they receive priority, the work that complies with a registration increases the requirements on employees, which will have an impact on their ability to complete other tasks.

Number of registered children
46

Leader - Elliw Hughes

Part 5 - Child Protection

What is working

- Developing the confidence and skills of the Designated Officer for Safeguarding (DOS) to handle Part 5 cases.
- A positive, ongoing relationship with the Education Department, with regular discussions regarding potential issues.
- An additional review conducted via the Regional Safeguarding Board – the list has now been cleared.
- The appointment of two administrative officers has proven effective; records are being completed more promptly, facilitating the progression or closure of cases.

Barriers

- Referrals are being submitted that do not fall under Part 5, with referrers using the Gwynedd Child Practice Review (CPR) when making the referral. This places additional pressure on us.
- While most agencies respond to requests in a timely manner, there have been recent instances of challenge from one organisation, and significant difficulty in establishing contact with another—even where safeguarding information had already been shared.
- Several long-term cases remain ongoing due to concurrent police investigations; some are historical and complex, others are dependent on IT forensics (which can take up to 3 months), and one is awaiting toxicology results.

Risks

- The risk that cases are mishandled due to external pressures, or that matters more appropriately addressed through disciplinary procedures—or other existing frameworks—are incorrectly entering these processes.

Social Care Worker has proactively tried to visit and listen to the voice of the child (5+ years old)

100%

Leader - Elliw Hughes

Keeping Families Together: Admissions Team (Referrals)

Number of referrals (Information, Advice and Support (IAA))

2064

Referrals Source

Police - 1058
Education - 118
Health - 183



Performance Overview:

The Admissions team continue to respond to safeguarding concerns promptly despite the increase in the demand. The service has seen a significant increase in referrals and Strategy Discussions during this reporting period.

What works: Continuous focus on timely screening, analysing thresholds and making safeguarding decisions. Continuous development of front-door practice, information and confidence across referral officers and social workers. Provide supervision and regular management support to referral officers and social workers when reducing the work schedule that has been accumulated. Develop a practice when ensuring that referrals are being referred to the most appropriate service as soon as possible. Review processes consistently to improve capacity and efficiency. Consistent focus on reducing duplication where it can be awarded.

Barriers: An increase in the number and complexity of the referrals being received, thus increasing the demand for Part 5 Discussions and Strategy Discussions. Maintain the team's capacity when responding to a consistently high daily demand.

Risks: Continuous increase in the demand at the front door. Capacity pressures across the team due to increasing referral volumes, the increasing complexity of assessments, an increase in part 5 discussions and strategy discussions. Work schedule has been accumulated into actions and follow-up work where there is a need for enquiries, information gathering and contact with families.

Leader: Jamie Haydon

Keeping Families Together: Admissions Team (Assessments)

Initial Strategy Discussions
100

Completed assessments

161

Percentage of children seen during assessment

99%

Percentage of completed assessments using the child's voice

100%

Percentage of assessments completed on time

53%

Return Home Interviews

Quarter	Number of Missing Children	Number of Return Interview *(Missing on more than one occasion)
1	30	94
2	25	70

Performance Overview:

What works: Ongoing support, supervision and development of newly-qualified social workers and referral officers. Continue to develop safeguarding referral and front-door information gathering. Support referral officers to develop confidence in providing information, advice and support and state appropriate services as soon as possible. Prioritise safeguarding concerns and statutory responsibilities. Work that has been focused on reducing the backlog of assessment work, timeliness of checks and contact with families. Continue to review processes to improve efficiency, reduce duplication and improve capacity.

Barriers: Significant staffing pressures over the summer period. Increasing referral volumes and work complexity. Substantial time is spend moving referrals and contacts that are not being intervened. Accumulated assessments and follow-up work deriving from a smaller staffing capacity. Significant support, supervision and overview is required for newly-qualified social workers and newly-appointed referral officers. Recruitment and retention challenges, including a reliance on temporary / short-term connections impacting the stability of the service.

Risks: Consistent demand places pressure on capacity. Continue to receive referrals and contacts that do not require statutory involvement that reduces capacity. Delay in completing assessments and follow-up work due to staffing pressures and competitive priorities across several aspects of the service. Staff recruitment and retention difficulties impact stability. Increasing manager supervision calls deriving from pressures on the workforce and the need to support less experienced staff. Risk of work being accumulated where the demand continues to be more than the capacity available.

Leader: Jamie Haydon

Keeping Families Together: Trobwynt

Purpose: I want you to ensure me that I am kept safe, safeguarded from harm, have a stable life and have every opportunity and help to reach my potential.

Performance overview:

What works: Despite periods of sickness within the service, a positive increase has been made with many cases now going through the court. During this quarter, 4 children have left care, with the possibility for 3 or 4 others to do so by December 2026.

Barriers: Due to statutory responsibility pressures and the court requirements, the team sometimes receives referrals that did not fully comply with the purpose of the service and focuses more on completing processes than ensuring a meaningful change. This can reduce the capacity to support cases where there is the biggest possibility to prevent children from coming into care, returning to care or supporting successful stepping down arrangements.

Risks: Ongoing work is being made with teams to promote good practices and ensure a clear understanding of the types of cases where the team could have the most impact, supporting appropriate referrals and better outcomes for children and families.

Percentage of cases where an increase is seen in accordance with the intervention purpose

81%

Number of children open to the team on 30/09/26

65

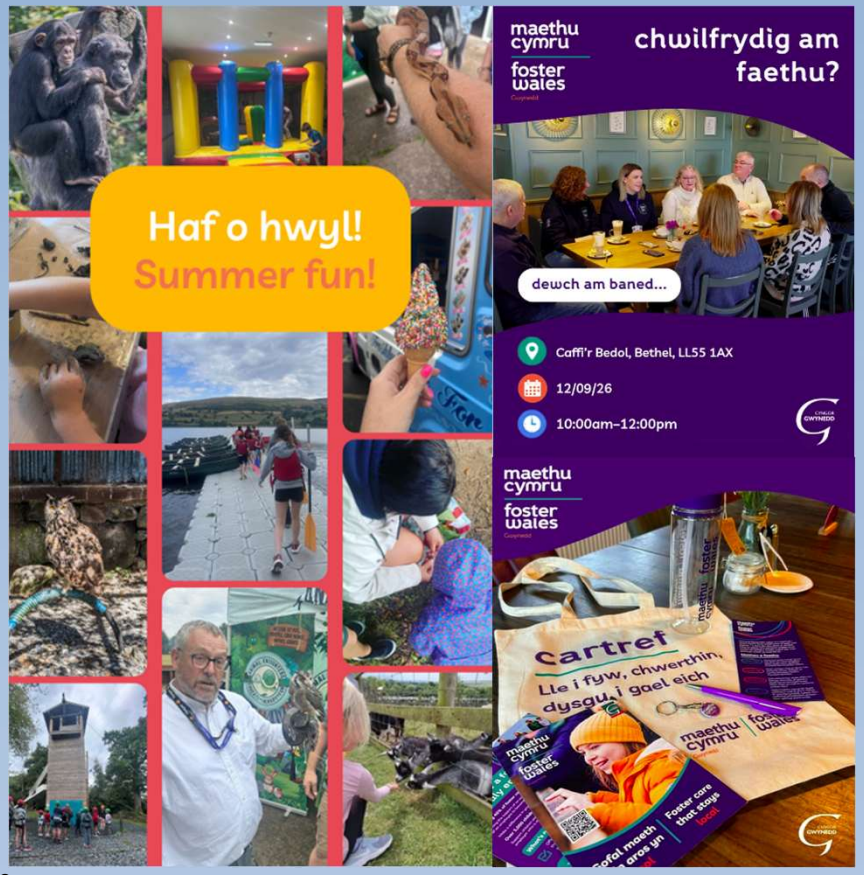
Leader: Gwenan Hughes

Foster Wales Gwynedd

<u>July - September</u>

Enquiries = 22
Initial visits = 4
Households approved = 0
Households in assessments = 7
Households who have left = **0**

- National Eisteddfod - Llantwd
- Foster Wales National Conference - Llangollen
- Update to the Learning and Development Framework has been launched
- Regional Recruitment Meeting - Llandudno
- Summer of Fun - Weekly events over the summer holidays
- Cuppa with a Carer - Bethel
- Out in the community - recruitment sessions (Ysbyty Gwynedd)
- Members' Hub was now live
- A two-day prepare to foster course jointly between Gwynedd and Môn (AFKA)



Leader: Mel Panther

Keeping Families Together: After-care Team (16+)

Purpose: I want to be independent and get help when I need it.

Team Cases 30/09/26

Care and Support - 38

Category 1 (A young person aged 16 or 17 who is currently looked after by the Children and Supporting Families Department under a statutory or voluntary arrangement and who has been looked after for a period of more than 13 weeks) - 39

Category 2 (A young person aged 16 or 17 who has chosen not to receive further care from the Children and Supporting Families Department under a statutory or voluntary arrangement, but who continues to want support as a care-leaver) - 3

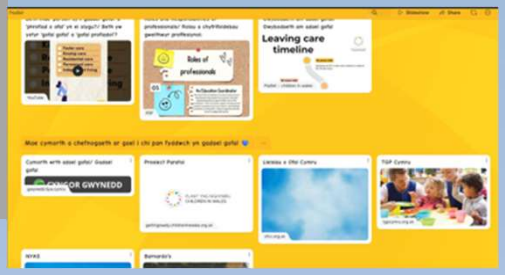
Category 3 (Anyone leaving care who is over the age of 18 and who continues to want support as a care-leaver.) - 167

Percentage of after-care young people who have been homeless (Cumulative)

4%

Number of asylum seekers

4 (16-17 years)
30 (18+)



After-care Padlet

Performance overview:

What works The team has been able to support 11 after-care young people to go on to University with 1 Asylum Seeker for the first time. Despite the challenges associated with coming to an unfamiliar country under very difficult circumstances, with support, this individual has managed to develop their Language skills and Education, and is now going on to do a degree in Nursing.

Two after-care workers have been developing an information Padlet jointly with Children in Wales which is now live and available to Young People on the internet. The Padlet has information about services, advice and support that is available to Gwynedd young people receiving care. It can be seen here: - https://padlet.com/ChildreninWales/gwynedd-pxj9y8jf5i42tgs3?lang=cy-GB

Challenges Seen an increase in the numbers of Asylum Seekers that have come to the service with 3 young people that have been located in recent months. Challenges can arise because many want to live in the main cities and do not want to settle in Gwynedd, and some threaten to go missing etc. until they are placed in the locations that they wish (normally London etc.).

Challenges continue regarding access to a suitable accommodation for young people requiring care, especially where there are complex needs, or they have been seen as homeless deliberately.

Risks There is a risk for after-care young people to become homeless on the street if they need to leave placements, and be seen as homeless deliberately with no other options in place. The Housing Department has a main duty for adults accommodation, but some individuals have no options if they have to leave without provision through challenging behaviour etc. (no home to return to).

Leader: David Owen

DERWEN Service

Purpose: - I want to be accepted as I am and have the same opportunities as any other child.

Number of assessments completed 6 (Q2)	Children and Young People open to the service 488	New Referrals 29 Internal Referrals 38	30/9/26 Looked-after Children: 11 Children on the Protection Register:2

Performance overview: The Derwen Support Service provides direct support to approximately 246 children and young people across the county.

What works

The service has recruited two new Social Care Practitioners.

The work of developing Digitising Derwen continues to make good progress, and it proves to be a useful forum to discuss the wider challenges facing the service currently.

The service is working excellently as a multi-disciplinary team. This was recently shown with a court case. The Social Work, Psychology, nursing and Support Services teams work closely, providing a quick and effective response. The way that the teams work alongside each other enables much sooner implementation and decisions.

Barriers

The service completes an ambitious transformation programme in managing high levels of demand and complexity. Significant work is underway to strengthen the capacity of the workforce, develop expertise and improve outcomes for children and families.

The increasing demand for the service confirms the importance of the change that is being implemented, with a clear focus on creating a more sustainable, resilient and effective service.

Risks

Keep the momentum of the transformation programme when ensuring that the service continues to respond effectively to the daily demand.

Recruitment challenges within a competitive national market, meaning that there is a need to invest in developing and retaining talent within the services.

Leader: David Lewis and Manon Fon Owen

Adoption

What works

Working across North Wales.

Barriers

There are 46 children waiting across north Wales.
Staff Sickness.
Not enough people coming forward to be assessed compared to the number of children waiting for an adoption placement.

Risks

Children are waiting longer for an adoption placement with many children being placed outside north Wales.

July 2026 - September 2026

Gwynedd Placement Order = 1
Number of children awaiting a placement = 10
Number of children in a Gwynedd link = 1
Number of Gwynedd children who are placed = 2
Adoption Order = 3
Number of assessed adopters = 1

Performance Overview.
Leader: Stevie Thomas

Out of hours Team / EDT

Purpose: I want timely help to be available for me in a care emergency

Number of calls received by the emergency duty team	Number of calls which have received a decision within a shift period	Number of calls which have not received a response based on the lack of capacity
810	810	**100%**

Performance overview:

The team has responded to every call promptly. The team has met the statutory requirements under the mental health legislation, and has been focused on safeguarding children in our community.

<u>What works</u>

The team is very experienced now, every staff member has the ability to address child protection cases, safeguarding vulnerable adults and mental health.

<u>Challenges</u>

The biggest challenge is to get access to out-of-hours resources, normally the only resource is the worker itself. There was no support worker available out of hours. There is usually no access to domiciliary care or residential homes because every service is working to capacity.

Another challenge is the lack of GPs dealing with mental health assessments during the day, this is passed on to EDT who has no access to necessary information and does not know the individuals.

<u>Risks</u>

Having to close the EDT service to deal with a situation where resources are not available e.g. caring for children overnight.

Leader - Jane Pearson

Unpaid Carers

PURPOSE : ***Identify, acknowledge and support the invaluable work of unpaid carers across Gwynedd***

Young carers with access to Aidii	Young carers support by Action for Children	Young carers assessments completed: Action for Children	Children receive Support Services as respite to carer parents - Derwen
155 (total for the year)	**121**	**14**	**246**

What works well:
Improve the emotional well-being of children and young people with care responsibilities. During this period, 70% of young carers have said that their mental health has improved, 30% said that it remained the same, 0% said that it had become worse.

An increase in referrals which means that all the work raising awareness and working in partnership with other agencies is making a difference.
The ability to help families financially through our grants, we have helped 11 families in this period. Examples include school uniform for the children, food shopping for the family, a new cooker and shed in the garden for one young carer to have a break.
Arranging an assessment day in our office in Bangor every quarter means that there is an opportunity for children to be assessed sooner, which reduces our waiting list and is a more effective way of saving resources/costs.

Barriers and risks
An increase in referrals means more demand for services and there is no additional funding to recruit more workers.
Gwynedd is a vast area, a lot of workers' time is spent travelling across the county to ensure that the service is inclusive to everyone.

What does this mean to the Service
Need to be innovative and flexible.
Need to make use of digital support
Need to see more children in the schools instead of separate.

Co-ordinator: Sian Griffiths

Feedback from individuals receiving the service:

Feedback from parents:

"My daughter has really enjoyed. And it's so nice to have time just her and me, this would really not have happened without your kind gift! ”

"Thank you very much for everything with *******, she has really enjoyed her time with you, the young carers has been really positive for her."

“***** and ****** had an absolutely fantastic day today! ****** hasn’t stopped telling me about all the things that he saw! ***** also mentioned that ***** made a friend on the trip. A really nice 16-year-old girl who’s new to the area. Apparently, they really hit it off. So that is great!!! Thank you so much to you and to everyone who organised this. It’s very kind. ***** certainly got a lot out of it, from doing something on his own, spending time with his dad and not having to worry about where his sister might be or the day being cut short because she couldn’t cope or was too tired. So it was a really great day for him. Thank you.”

Feedback from young carers:

“It's helped me get closer with my dad as we could do more stuff together.”

“ Loved it. It means I get to go out and do things, because we don't normally get to. I've made new friends with other children who has a sister like mine. I look forward to everything I get to do with Young carers.

***Feedback and themes to raise via the Action for Children service*

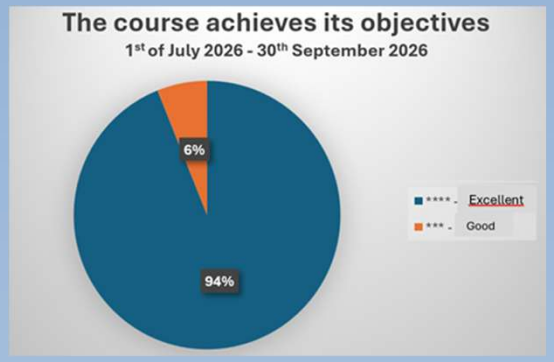
Workforce Development

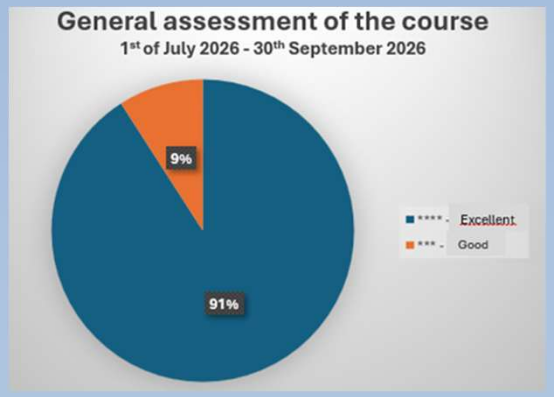
PURPOSE : Workforce development

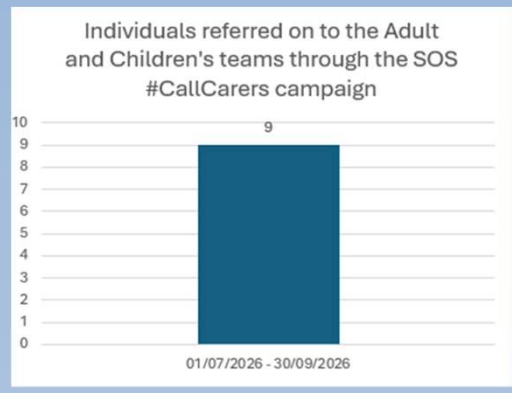
Care Academy
The bid has been submitted to the Cabinet at the start of October, to apply to fund the plan permanently.
With the term of the MA Social Work having just started - 17 first-year students have registered on the course, the highest number in several years. This shows that the 'retainer' plan that runs jointly with Anglesey has managed to allow more prospective social workers for the Gwynedd workforce in the future.
A Working Group has been established to identify the wider needs of the Social Services workforce in Gwynedd, and grant funding will enable us to appoint a project manager to drive this work forward.

Council Mandatory Training - Children and Supporting Families Department Staff:-

VAWDASV - 80%
Safeguarding - 93%







Co-ordinator: Rona Rees Jones